

OPERATIONS/MAINTENANCE/PARTS MANUAL

LP or Diesel Burner Systems



www.steppmfg.com

Warranty

Stepp Manufacturing Company Inc. hereby warrants to the original purchaser that products manufactured by Stepp Mfg. will be free from defects in material and workmanship for a period of one (1) year from the date of purchase.

Stepp Mfg., at its discretion, will provide for the repair or replacement of any part found upon examination by Stepp Mfg. to be defective, except as noted below. Such repair or replacement will be free of charge to the original purchaser for a period of one (1) year from the date of purchase, except as noted below.

No warranty is extended to cover:

•Product pump wear or damage caused by foreign objects.

- •Routine maintenance, cleaning, and adjustments.
- •Parts/components that have been altered, misused, or improperly adjusted or maintained.
- •Transportation to and from the place of warranty repair.

•Removal of material from equipment.

The following items are covered solely by their manufactures warranty:

•Engines

•Hydraulic components

•Burners

•Pumps

•Tires

•Other component parts

The following items are covered by a pro-rata warranty:

•Hoses that carry heated materials.

•Heating elements for hoses and wands.

Disclaimer of further warranty:

Stepp Mfg. makes no warranty, expressed or implied, other than this warranty. The implied warranties of merchantability and fitness for particular purpose are hereby disclaimed. Repair or replacement of products or parts proving to be defective in material or workmanship shall be the exclusive remedy for breach of this warranty.

Stepp Mfg shall not be liable for incidental or consequential damages including but not limited to: damages for inconvenience, rental or purchase of replacement equipment, for loss of profits, loss of material, or other loss resulting from breach of this warranty.

Stepp Mfg reserves the right to incorporate any changes in design into its products without obligation to make such changes on products previously manufactured.

Please see Warranty section for more details.

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SMM Stepp Tailgate Mounted Master Mix

Introduction

Thank you for selecting *Stepp* highway maintenance equipment. We are confident you will be satisfied with the *Stepp Master Mix*. *Stepp Manufacturing* is backed by over 70 years of experience in the design and manufacture of highway maintenance equipment. This experience along with our innovative design and unique features make the *Stepp Master Mix* an indispensable piece of equipment for your road repairs.

To assure safe operation of this equipment, the operator must read and understand all operating procedures and safety notices contained in this manual. In addition, the operator must receive instruction from their supervisor, or the manufacturer, on how to safely operate the *Stepp Master Mix.* Contact the manufacture if any questions arise or if you desire training for additional staff members.

Operating instructions, adjustments and periodic maintenance procedures are given so you, the operator, can keep your unit working like new and expect many years of dependable service from it. Remember, any machine, regardless of design or type, will perform only in relation to the way it is operated and the maintenance it receives.

When ordering parts or making any inquiry about the *Stepp Master Mix*, be sure to include the model number and serial number found on the data plate attached to the frame.

Description

Heated patching material makes street and road repairs easier and longer lasting. With the *Stepp Master Mix* your patching can be done in any temperature. With its heated mixing chamber and reversing action pugmill, *Master Mix* will quickly heat your cold stockpile material to working temperature. Use your stockpiled hot-mix or blade-mixed material anytime of the year for longer lasting repairs to your asphalt roads. Material being mixed never comes in contact with the heating flame. Therefore, none of your adhering oils are burned off by the open flame, leaving little danger of exploding or burning gases from overheated material.

Master Mix is a compact unit which hooks to the tailgate of your truck. The unit has its own telescoping legs to stand on when not is use or when being transferred from one truck to another.

Master Mix may be installed in minutes by simply raising the box, backing the truck into place, and lowering the box. The hooks will catch the tailgate. The *Master Mix* heating chamber and pugmill are made of special heat and wear resistant steel for a longer lasting machine - no gear boxes, chains or slip clutches. The pugmill is driven by a hydraulic motor, powered by either the truck hydraulic system or an onboard engine and hydraulic pump system. This provides simplicity and safety for the operator. Mixing action is controlled by a single hydraulic valve with a built in bypass for either type of system.

TABLE OF CONTENTS

Introduction	3
Table of Contents	4
Operations	7
Maintenance	11
Trouble Shooting	13
Replacement Parts	19
Warranty Guide	23
Schematics	29
Engine Manual	Insert

IMPORTANT NOTICE!

This manual contains cautions and warnings that alert you to potential safety issues.

WARNING is used to inform you of conditions or operations that could cause serious injury or death.

CAUTION is used to inform you of conditions or operations that could cause damage to the equipment

NOTE is used to provide you with additional information that may be helpful or useful for a particular situation.

Before Starting or Operating this Machine

Understand and observe all the following Warnings, Cautions, and Notes.

WARNINGS

- This equipment contains mechanical and heating components that may cause serious injury or death if not handled or maintained properly. All personnel must be properly trained in the operation and maintenance of this equipment.
- Before refueling, shut off the burners and allow all flames in the burner and pilot light to extinguish. Shut off the engine.
- Check fuel lines, fuel line connections, and all other components for leaks. If any leaks are found, they must be repaired before using the unit.
- Know the temperature required for the material being used, and do not exceed this temperature. Avoid over heating, as this may cause equipment damage, personal injury, and/or death.
- Never load a tank with heated oil when moisture is present in the tank. Depending on the temperature of the hot oil, the moisture may instantly boil causing hot oil to foam up and out of the tank causing severe burns.
- Do not operate the tack tank burner when the amount of material in the tank is less than 4" above the flues. Allow 10 minutes cool-down time after the burner has been shut off before exposing the flues. Exposed flues will over-heat and cause an explosion and/or fire.
- The tack tank cover must be unlatched when operating the tack tank burner. This is to provide for emergency venting, in the event of a flash, to prevent the tank from exploding.

CAUTIONS

- Know the materials being used and know the proper handling, heating, application, clean-up, and storage procedures. Not all materials are compatible with each other. Many materials have a very limited shelf life. Most materials require special handling procedures to prevent personal injury and/or equipment damage. Contact your material supplier and/or manufacturer for proper handling instructions. Equipment malfunction or damage due to improper handling or use of the materials is not covered by warranty.
- Do not exceed the maximum heating temperature or storage time as recommended by the material manufacturer. This may cause emulsion type materials to separate and become difficult or impossible to remove from the machine. Consult with the material manufacturer for recommendations.
- Over-agitation or circulation may cause emulsion type materials to separate and become difficult or impossible to remove from the machine. Consult with the material manufacturer for recommendations.
- Do not mix *Anionic* and *Cationic* materials together, as the materials attach to each other and will become difficult or impossible to remove from the machine. If you are not sure consult your material supplier.

NOTES

- Become familiar with the Material Safety Data Sheet (MSDS) for the material being used in the machine and take appropriate safety precautions. Wear the proper clothing and protective gear as recommended by the MSDS and your safety director.
- DO NOT use the equipment unless it is in good condition.
- In case of skin contact with hot materials, dip into **cool**, **clean water immediately**. Do not wipe the product, as this will spread the burn.
- Consult the MSDS and contact your safety director for proper extinguishing of petroleum based fires.
- Carry a fire extinguisher(s) as recommended by your safety director.
- Notify your supervisor or the manufacturer if any questions arise concerning the operation of this equipment.

OPERATIONS

OPERATIONS

- 1. Attach unit to empty truck by raising box and backing up to leg hooks and lowering box. Raise telescopic legs after unit is securely attached to truck.
- 2. If unit is not equipped with its own engine driven hydraulics, then attach hydraulic lines to truck, pressure to pressure and return to return.
- 3. Load required amount of material into truck.
- 4. Check fuel level.
- 5. Start engine on unit (refer to engine operations), or truck engine (as appropriate) and move control valve to "Forward" position to start pugmill in operation.
- 6. Ignite burner. (Refer to burner operations)
- 7. Fill mixing chamber approximately half full.
- 8. When material reaches desired temperature, adjust heat according to desired output, reverse control valve to discharge desired amount of material and return the control valve to the "Forward" position.
- 9. Continue to add material to mixing chamber through drop doors as material is discharged.

OPERATIONS

Diesel Burner

Diesel Burner without Thermostat

This system incorporates a 12 volt burner and blower assembly and burns #2 diesel fuel. A 12 volt battery and charging circuit supply power for the blower motor and thermostats. The charging circuit may consist of an engine with alternator mounted on the unit, or a hook-up to the tow vehicles charging system.

This system is not equipped with automatic temperature controls. It is the operators responsibility to shut off the burners when the product reaches the recommended temperature. Allow for temperature creep when the burners are shut off.

Igniting Burner

- 1. Check fuel tank for proper fuel type & quantity.
- 2. Turn ON "Master" switch to send power to burner.
- 3. Turn ON "Call for Heat" to have burner fire.
- 4. Operate battery charging device.
- 5. Continuously monitor the product temperature and shut the burner OFF (call for heat switch) when the desired temperature is reached.

To Shut Off Burner

- 1. Turn OFF "Call for Heat" switch to shut off burner.
- 2. Turn OFF "Master" switch to shut power off to burner.

Lock Out

- 1. If lock out light is on it means that no spark was sensed. Shut OFF both "Master" and "Call for Heat" switches.
- 2. Wait 5 Seconds and proceed with igniting burner instructions.

CAUTION: The burner requires a minimum of 12 volts for proper operation. Poor combustion with excessive smoke and lack of heat will result with lower voltage. Assure the battery is fully charged and the charging circuit is operating properly for maximum performance.

MAINTENANCE

MAINTENANCE

Master Mix

MAINTENANCE INSTRUCTIONS:

- 1. Grease pugmill bearing daily with high temperature grease.
- 2. For engine maintenance, refer to the engine manufacturers operating manual.

Diesel Burner





Electrode Adjustment - Fig.1



Dimensional Adjustments - Fig. 2

Diesel Burner Adjustments

- 1. Bleed all air from fuel system through bleeder screw. See Fig. 4 (burner motor must be running).
- 2. Check and adjust igniter electrodes as shown in Fig. 1.
- Verify dimensional adjustments. The "Z" in dimension is set to 1 1/8' by repositioning the nozzle line. The "A" dimension is set 1/4" less than the "C" dimension by repositioning the mounting flange. Refer to the mounting methods shown in Fig. 2.
- 4. Check and adjust fuel pressure to 140 psi. 100 psi minimum may be used to compensate for high altitude operations (refer to Fig. 3).
- 5. Set initial adjustment of air band and air shutter to number six. Ignite the burner and adjust the air supply until there is a slight amount of smoke. See Fig. 4.
- 6. Allow temperature to rise to at least 150° F. then readjust air supply until there is just a trace of smoke.
- Using combustion analyzer, measure the CO₂ or O₂ levels. Then increase the air supply to *reduce* the CO₂ by 1%, or *increase* the O₂ by 1%. If an analyzer is not available, increase the air supply until the smoke just disappears.
- 8. Tighten all screws after final adjustments are made.



Diesel Burner Component

Primary Controller Burner MTD/Hard Wired

NOTE: The primary controller can be bench tested for proper operation using an automotive type, 12 volt battery as a power source. Refer to the wiring schematics for wire identification.



- 1. Remove controller from burner. Mark all wires for proper reassembly.
- Using two test lights, or volt meters, connect one to the blue wire, and one to the white/ orange wire of the controller. Connect the black leads of your test instruments to the negative (-) terminal of the battery.
- 3. Connect the black wire from the controller to the negative (-) terminal of the battery.
- 4. Connect the red, white/red, and the white wires together, then connect these three wires to battery (+) terminal. Both test instruments should show voltage for approximately 15 seconds. After 15 seconds, the controller should "lock out" and no voltage will be present.
- 5. Repeat step #4, only this time connect the two yellow wires from the controller together three seconds after applying power to the three wires of the controller. (This simulates the controller receiving a "flame" signal from the photo electric eye). The white/orange wire should show voltage as long as the controller is hooked to the battery. The blue wire should only show voltage for about 15 seconds. Replace the controller if it fails any of these tests.

AIMARY CONTROLLER A10008216	RED WHITE WHITE/RED YELLOW YELLOW ORANGE BLUE	To Main power Switch To Thermostat Not Used To Photo Electric Eye To Photo Electric Eye To Fuel Valve and Blower Motor To Igniter Transformer
PF	BLACK —	 To Ground

Photo Electric Eye

NOTE: The Photo Electric Eye can be bench tested for proper operation using an ohm meter. Assure the lens of the Photo Electric Eye is clean prior to testing.

- 1. Block off all light to the Photo Electric Eye. Test across the leads with your ohm meter; you should get an infinite resistance reading (a lot of resistance).
- 2. Point the Photo Electric Eye at a light source, the brighter the light, the less resistance your ohm meter will show.
- CAUTION: Replace the Photo Electric Eye if it does not respond in this way.

Fuel Valve

NOTE: The Fuel Valve can be bench tested for proper operation using an automotive type 12 volt battery as a power source.

- 1. Disconnect the two leads and remove the fuel lines from the fuel valve.
- 2. The valve should be closed when no power is available.
- 3. Apply 12 volts to the two leads and the valve should open.

CAUTION: Replace the fuel valve if it does not respond in this way.

Ignition Transformer

WARNING: Shock hazard, high voltage up to 20,000 volts.

- 1. Assure that 12 volts is being supplied to the transformer during the ignition cycle. (Refer to the Primary Controller tests.)
- 2. Check electrode condition and adjustment. Replace or adjust as necessary.

CAUTION: Replace ignition transformer if unit won't produce sparks.



Diesel Burner

REPLACEMENT PARTS



12V Diesel Burner

Original	Equipment	Replacement Parts 1b 1c 1d 1e	
1	, 3, 1i ,		7
2		lj lh lg lf	
2		F HEAD FIRING RATE CHART	
		HEAD F-3 F-6 F-12 F-22 F-31	
K.			
Ĩ,		MAX. FIRING 1.25 1.65 2.00 2.50 3.00	
E			
L.		NOZZLE FLOW CHART	
76		100 75 85 90 1.00 1.10 1.20 1.25 1.35 1.50 1.65 1.75 2.00 2.25 2.50	2.75 3.00
-			3.25 3.55
		PSI 33 130 130 130 130 130 130 130 130 130	
ITEM	QTY	DESCRIPTION	 PART#
<u>ITEM</u> 1	OTY	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle) .	 PART# A10008215
1 1 1	OTY	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle) . Burner assembly, complete w/ fuel retention head and nozzle	 PART# A10008215 A10008105-015
ITEM 1 1 1a	OTY 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle) . Burner assembly, complete w/ fuel retention head and nozzle Air Tube	<u>PART#</u> A10008215 A10008105-015 509070
ITEM 1 1 1a 1b	OTY 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle Air Tube Photo electric eye (under ignition transformer)	<u>PART#</u> A10008215 A10008105-015 509070
ITEM 1 1 1a 1b	OTY 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle Air Tube Photo electric eye (under ignition transformer) -With Connectors	<u>PART#</u> A10008215 A10008105-015 509070 A10007678
<u>ITEM</u> 1 1a 1b	OTY 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle Air Tube Photo electric eye (under ignition transformer) -With Connectors	<u>PART#</u> A10008215 A10008105-015 509070 A10007678 P10007720
<u>ITEM</u> 1 1 1a 1b	OTY 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle) . Burner assembly, complete w/ fuel retention head and nozzle Air Tube Photo electric eye (under ignition transformer) -With Connectors -Without Connectors Valve, fuel control	<u>PART#</u> A10008215 A10008105-015 509070 A10007678 P10007720 509091 500097
<u>ITEM</u> 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1	Implify projecting to project project projecting to project project projecting to projecting to project project project project project project projecting	<u>PART#</u> A10008215 A10008105-015 509070 A10007678 P10007720 509087 P10001024
<u>ITEM</u> 1 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1	Implify projecting to project project projecting to project project projecting to project proje	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216
<u>ITEM</u> 1 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216
<u>ITEM</u> 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092
<u>ITEM</u> 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509086
ITEM 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509086 509094
ITEM 1 1 1a 1b 1c 1d 1e 1f 1g 1h **	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509094 509109
ITEM 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509087 P10001034 A10007216 A10008216 509092 509086 509094 509109 509089
ITEM 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509086 509094 509109 509089 509071
ITEM 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509086 509094 509109 509089 509071 509069
ITEM 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509086 509094 509109 509089 509071 509069 P10005134
ITEM 1 1 1 1 1 1 1 1 1 1 1 1 1	OTY 1 1 1 1 1 1 1 1 1 1 1 1 1	DESCRIPTION Burner assembly w/ Primary Control (less fuel retention head and nozzle). Burner assembly, complete w/ fuel retention head and nozzle	PART# A10008215 A10008105-015 509070 A10007678 P10007720 509091 509087 P10001034 A10007216 A10008216 509092 509086 509094 509094 509099 509071 509069 P10005134 P10005123

** Not Shown

Note: Indented item numbers with letter suffix are included with preceding item number. Nozzle GPH rated at 100 psi. Match nozzle and fuel retention head with that installed.

Misc.



ITEM	QTY	DESCRIPTION	PART#		
1	2	ON/OFF Toggle Switch SPST	P10000180		
2	1	Lock Out Light	P10000181		

QTY	DESCRIPTION		PART #
1	Hydraulic Motor-22.6 ci		510004
1	Chain Coupling Half, 5016x 1 1/2" bore		507009
1	Coupling Chain, 5016		P10006438
1	Chain Coupling Half, 5016 x 1" bore		P10004956-002
2	Key, 3/8" x 3/8"		P10002021
1	Hydraulic Pump .4 Cu In Eaton		P10002735
1	Chain Coupling Half, 4016x 5/8" bore		P10004555-001
1	Coupling Chain, 4016		P10004556
1	Chain Coupling Half, 4016 x 1" bore		P10004555-004
1			
ГТЕМ	<u>QTY</u>	DESCRIPTION	
1	<u>PAKI#</u> 1 HONDA Engine		508000 4
1 2	и помра Engine		JUOUU9A
2	і пушашістіцы		A10002044



Consumer Warranty Guide

12325 River Road, North Branch, MN 55056~ Phone: 651-674-4491~ Fax: 651-674-4221 www.steppmfg.com



Introduction

Congratulations on your purchase of equipment built by Stepp Manufacturing for your asphalt maintenance needs. Your equipment has been designed and constructed to give you the most in performance, ease of use, and reliability. It is our desire that you will find operating the equipment both productive and profitable.

Warranty Procedures Through A Dealer

If your equipment requires repair, or needs parts for repair, please contact your area dealer. For repairs, the unit must be brought to the dealer for warranty. The dealer will require purchase date information, where the machine was purchased, and the Vehicle Identification Number (VIN) of the equipment. This information is needed so the dealer can submit a warranty claim. The dealer will repair your equipment, once warranty is approved, at no charge to you under the provisions of the warranty policy.

Warranty Procedures Direct Through The Factory (when no servicing dealer is available in your area) Contact Stepp Manufacturing's Customer Service Department at (651) 674-4491.

In this situation, it may be advantageous for you to repair the machine and be reimbursed direct from the factory for warranty repairs. If you do not have the facilities, or the technicians, to perform the repair, the unit can be brought to a local repair facility. In either case, Stepp Manufacturing *MUST* be contacted and authorize the warranty repair *PRI-OR* to any work being performed. If work is done prior to authorization, the warranty will not be honored.

If parts are required for the warranty repair, contact Customer Service at Stepp Manufacturing for replacements. When warranty replacement parts are shipped to you, a Warranty Authorization Number will be issued. If asked to return the defective parts, "tag" the defective parts with the Warranty Authorization Number, then package them in the same box the new parts were shipped in. Ten (10) business days will be allowed for return of the defective parts. If the defective part is not received back at the factory within this allotted time, the warranty will not be honored.

You will be billed for all parts shipped that require returning of defective parts. However, when the defective parts are returned and evaluated, you will receive credit for the cost of the part only. Thus, it is important that all defective parts are turned to Stepp Manufacturing in the allotted ten (10) day period.

Engine Warranty Claims

When a warranty issue develops with the engine, bring the unit to the engine manufacturer nearest authorized service center for repair. Be prepared to supply them with proof of purchase information with purchase dates.

Stepp Manufacturing cannot process engine warranty claims. However, we will be happy to offer assistance in locating the nearest service center.

Equipment Owner Responsibilities

As the equipment owner, you are responsible for:

- Using the equipment in accordance with the correct operating procedures as shown in the operators manual.
- Assuring all maintenance items are completed in accordance with the operators/maintenance manuals.
- Transporting the equipment to the place where warranty repairs can be completed.
- Supplying purchase date and VIN information to establish warranty coverage.



General Warranty Statement Stepp Manufacturing's One (1) Year Limited Warranty

Stepp Manufacturing Co., Inc. hereby warrants, to the original purchaser of new equipment, that products manufactured by Stepp Manufacturing will be free from defects in material and workmanship for a period of one (1) year from the date of purchase from Stepp Manufacturing.

Stepp Manufacturing, at is discretion, will provide for the repair or replacement of any part found, upon examination by Stepp Manufacturing, to be defective, except as noted below. Such repair or replacement shall be free of charge to the original purchaser of new equipment for a period of one (1) year from the date of purchase, except as noted below.

No warranty is extended to cover:

- Product pump wear or damage caused by foreign objects.
- Routine maintenance, cleaning, and adjustments.
- Parts or components that have been altered, misused, improperly adjusted, or improperly maintained.
- Transportation to and from the place of warranty repair.
- Removal of materials from equipment.

The following items are covered solely by their manufacturer's warranty:

- Engines
- Hydraulic components
- Burners
- Pumps
- Axles
- Tires
- Other component parts not solely manufactured by Stepp Manufacturing

The following items are covered by a pro-rata warranty:

- Hoses that carry heated materials
- Heating elements for material hoses and wands

Disclaimer of further warranty:

Stepp Manufacturing makes no warranty, expressed or implied, other than this warranty. The implied warranties of merchantability and fitness for a particular purpose are hereby disclaimed. Repair or replacement of products or parts proving to be defective in material or workmanship shall be the exclusive remedy for breach of this warranty.

Stepp Manufacturing shall not be liable for incidental or consequential damages. Including, but not limited to, damages for inconvenience, rental or purchase of replacement equipment, loss of profits, or other loss resulting from breach of this warranty.

Stepp Manufacturing reserves the right to incorporate any changes in design into its products without obligation to make such changes on products previously manufactured.



Twelve (12) Month Pro-Rata Limited Warranty Heated Asphalt Hose and Heating Elements

Effective for Equipment Delivered After 5/1/2012

Stepp Manufacturing Co., Inc. hereby warrants to the original purchaser, on a pro-rated basis, that the heated asphalt hose and heating elements installed on NEW Stepp Manufacturing's equipment shall be free from defects in material and work-manship for period of twelve (12) months for the heated asphalt hose and six (6) months for the heating element.

In the event that a heated asphalt material hose or a heating element fails under normal use during the warranty period, Stepp Manufacturing will supply a replacement heated asphalt hose or heating element, along with one-half (0.5) hour for installation labor on a pro-rated adjustment basis.

- If the failure occurs under normal use within the first three (3) months from date of purchase, Stepp Manufacturing will supply a replacement, and provide for one-half (0.5) hour installation labor at no charge to the customer.
- If the failure occurs under normal use within the fourth (4th) through twelfth (12th) months, Stepp Manufacturing will supply a replacement, and provide for one-half (0.5) hour installation labor on a pro-rata basis.

The pro-rated adjustment is based on the total number of months elapsed since the purchase date of the new equipment from Stepp Manufacturing. This rate is then applied to the one-half (0.5) hour labor rate and the current suggested retail price of the proper replacement heated asphalt hose or heating element supplied by Stepp Manufacturing. This is the amount the customer will have to pay. Freight will not be included in the reimbursement. If a new heated asphalt hose or heating element is needed prior to warranty inspection, you will be billed for all parts shipped that require returning of defective parts. However, when the defective parts are returned and evaluated, you will receive credit for the cost of the part only. **Thus, it is important that all defective parts are turned in to Stepp Manufacturing in the allotted ten (10) day period, or warranty will be denied.**

In no case will the warranty coverage extend beyond the six (6) month period for the heating element or the twelve (12) month period for the heated asphalt hose, from the original purchase date of the new equipment from Stepp Manufacturing. *Physical damage is not covered by this warranty*. Physical damage may include, but is not limited to:

- Broken heating element (typically caused by repeated bending to less than a one (1) foot radius).
- Heated asphalt hoses burnt from the inside (typically caused by operating the heating element in an empty hose).
- External cuts or abrasions on the heated asphalt hose (typically caused by dragging on the ground).

The chart below shows the pro-rated amount, by percentage, that will be allowed by warranty, pending examination of the heated asphalt hose or heating element.

Heated Asphalt Hose				
Failure Date	Warranty's Responsibility	Customer's Responsibility		
0-3 Months 0-90 Days	100%	0%		
3-6 Months 91-180 Days	70%	30%		
6-7 Months 181-211 Days	60%	40%		
7-8 Months 212-242 Days	50%	50%		
8-9 Months 243-273 Days	40%	60%		
9-10 Months 274-304 Days	30%	70%		
10-11 Months 305-335 Days	20%	80%		
11-12 Months 336-365 Days	10%	90%		
Astrer 12 Months	0%	100%		

Heating Element				
Failure Date	Warranty's Responsibility	Customer's Responsibility		
0-3 Months 0-90 Days	100%	0%		
3-4 Months 91-121 Days	60%	40%		
4-5 Months 122-152 Days	40%	60%		
5-6 Months 153-180 Days	20%	80%		
After 6 Months	0%	100%		

Warranty Claim Authorization Number:



TM Call Customer Service at 651-674-4491 to obtain prior approval or warranty will be denied. Date of Authorization Request

Equipment Owner			Warranty to b	e Performe	ed by		
Customer Name		Company Name					
Street Address				Address			
City/State/Zip			City/State/Zip				
Equipment Model #			Contact Name				
		Contact Phone #					
			Contact Phon				
Hour Meter Read			Data of Malfunction				
Purchase Date			Date of Malfunction				
Dealer Purchased Form			Date of Repair				
Warranty Authorization				Authorizati	on		
Date of Malfunction			Х				
Date of Repair		Sumptomo / Diagnost	ico / Action				
Symptoms		Symptoms / Diagnostic	ICS / ACTION		Action	\	
Symptoms Describe the symptoms in de	Symptoms Diagnostic		as specific as	Describe a	ACIO	as snecific :	25
Describe the symptoms in detail, be as spe- cific as possible. Ex: Burner ignites and runs		possible. Ex: Part failed d	ue to loose	possible. I	Ex: Removed da	as specific a amaged sect	tion of
for 35 seconds, then goes ou	!.	connection, resulting in m	isalignment	ignment wire harness, soldered new lead		w leads in p	lace,
		and premature wear.		and insula	ted splices w/ h	eat shrink tu	ıbing.
		Parts and La	oor				
Labor Time to Correc	t Problem (rei	mbursed at \$55/hour)		Parts Used	d to Correct F	roblem	
Labor Time (in hours)	Repair Made		Part Num	<u>Der</u> De	scription		Qty
		Parte Retu	rn				
All parts returned must be tag		ι αιό κοιά					
	ged with the war	anty authorization number a	and a copy of thi	s claim. Ret	ain all parts unti	l credit is re	ceived
from the factory. When reque	ged with the warr sted, return the p	ranty authorization number a arts, along with this claim, to	and a copy of thi	s claim. Ret	ain all parts unti	I credit is re	ceived
from the factory. When reque	ged with the warn sted, return the p	arts, along with this claim, to Stepp Manufacturing	and a copy of thi D: g Co., Inc.	s claim. Ret	ain all parts unti	l credit is re	ceived
from the factory. When reque	ged with the warr sted, return the p	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River Ri	and a copy of thi o: g Co., Inc. partment pad	s claim. Ret	ain all parts unt	I credit is re	ceived
from the factory. When reque	ged with the warr sted, return the p	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River Ro North Branch MN	and a copy of thi o: g Co., Inc. partment oad 55056	s claim. Ret	ain all parts unt	l credit is re	ceived
from the factory. When reque	ged with the warr sted, return the p ot returned withir	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River R North Branch MN 10 days, or this warranty c	and a copy of thi c: g Co., Inc. partment oad 55056 laim does not ac	s claim. Ret company th	ain all parts unti e returned parts	l credit is re , the claim v	ceived will be
from the factory. When reque	ged with the warr sted, return the p ot returned withir	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River Re North Branch MN 10 days, or this warranty c	and a copy of thi b: g Co., Inc. partment oad 55056 laim does not ac	s claim. Ret company th	ain all parts unti e returned parts	l credit is re	ceived will be
from the factory. When reque	ged with the warr sted, return the p ot returned withir	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River Re North Branch MN 10 days, or this warranty c Office Use Or	and a copy of thi c: g Co., Inc. partment oad 55056 laim does not ac	s claim. Ret company th	e returned parts	the claim v	vill be
*Note: If defective parts are n denied. Date Claim/Parts Received? Claim Reviewed By:	ged with the warr sted, return the p ot returned within	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River R North Branch MN 10 days, or this warranty c Office Use Or	and a copy of thi c: g Co., Inc. partment oad 55056 laim does not ac Ily Is this a warrar	s claim. Ret	ain all parts unti	the claim v	vill be
<pre>from the factory. When reque *Note: If defective parts are n denied. Date Claim/Parts Received? Claim Reviewed By: Date of Review:</pre>	ged with the warr sted, return the p ot returned withir	arts authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River Re North Branch MN 10 days, or this warranty c Office Use Or	and a copy of thi c: g Co., Inc. partment oad 55056 laim does not ac hy Is this a warrar Original Invoid	s claim. Ret company th ntable claim ce # for Part	ain all parts unti e returned parts ? Yes s	the claim v	vill be
from the factory. When reque *Note: If defective parts are n denied. Date Claim/Parts Received? Claim Reviewed By: Date of Review:	ged with the warr sted, return the p ot returned within	anty authorization number a arts, along with this claim, to Stepp Manufacturing Attn: Warranty Dep 12325 River Re North Branch MN 10 days, or this warranty c Office Use Or	and a copy of thi c: g Co., Inc. partment oad 55056 laim does not ac hly Is this a warrar Original Invoid	s claim. Ret company th ntable claim ce # for Part	ain all parts unti e returned parts ? Yes s	I credit is re	vill be
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